

# KZ Cleaning Co. – Full Safety & Liability Agreement

By booking or receiving services from KZ Cleaning Co., the client agrees to the following terms and conditions:

- Not liable for any pre-existing damage, wear and tear, or deterioration of surfaces or items.
- Not responsible for damage to items that are not properly secured, mounted, or installed.
- Client must disclose all fragile, antique, sentimental, or high-value items prior to service.
- Not liable for breakage of undisclosed fragile or delicate items.
- Client must secure all pets; not responsible for pet escapes, bites, injuries, or damages caused by pets.
- Client must disclose hazards including mold, pests, biohazards, bodily fluids, or unsafe conditions.
- Service may be refused if conditions are deemed unsafe or hazardous.
- Not liable for damage caused by faulty plumbing, leaks, electrical issues, or appliance malfunctions.
- Not responsible for material reactions to cleaning products (including natural products).
- Not liable for discoloration, fading, or damage due to improper surface finishes or materials.
- Will not move heavy furniture or items; not responsible for damage in inaccessible or obstructed areas.
- Cleaning results may vary based on condition of home; perfection is not guaranteed.
- Client responsible for securing cash, jewelry, and valuables; not liable for lost or missing items.
- Not liable for accidental damage exceeding the total cost of the cleaning service.
- Client must provide safe and reliable access; lockouts or no-entry may result in a fee.
- Late cancellations (within 24 hours) may result in a cancellation fee.
- Not responsible for delays or issues caused by weather, power outages, or events beyond control.
- Cleaning may temporarily affect air quality; client assumes responsibility for sensitivities.
- Any concerns must be reported within 24 hours for resolution.
- Payment for services confirms acceptance of all terms and conditions.

Printed Name: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_